Collaborative Cash Delivery

HNPW 2020

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FOUNDING MEMBERS

NORWEGIAN
REFUGEE COUNCIL

OUR PURPOSE

TRANSFORMATION

- find a better way to meet humanitarian needs
- improve efficiency and effectiveness of cash programming through collaboration
- deliver scale and preserve diversity in the humanitarian ecosystem
- influence the changing humanitarian landscape

CCD
Collaborative Cash Delivery Network

OUR OBJECTIVES

COLLABORATION

- improve efficiency and effectiveness of cash programming to better serve affected populations through faster setting up of consortiums
- avoid duplication and make the most out of resources
- enable technical challenges to be addressed faster
- strengthen NGOs' voice on advocacy issues

Want to know more about collaborative cash? Scan for more details about CCD's approach .

CCD
Collaborative Cash Delivery Network

GLOBAL CCD NETWORK

PROJECTS AND ACCOMPLISHMENTS

- global business model and governance workstream
- collaboration products and services (e.g. guidance, toolkits, and online modelling tool)
- implementation workstream
- global collaboration agreement
- replicable national network model
- data sharing guidance, agreement template, and working group
- social protection working group
- joint advocacy on key issues

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COLLABORATION

PRODUCTS AND SERVICES

- national network “franchise” mode
  - collaboration toolkit
- “people” model
  - developing training curriculum
  - conducting training
  - building deployment roster
- “impact” model
  - MEAL framework
  - evaluations/case studies

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COLLABORATION

PRODUCTS AND SERVICES

- data interoperability
  - finalising and piloting data sharing agreement
  - providing ongoing technical assistance
  - researching and developing data trust
- shared principles and protocols
  - making systems more conducive to collaboration
  - reducing management costs (by centralising capabilities)
- digital products
  - online collaboration modelling tool
  - marketplace mapping
  - collaboration analytics

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Response Builder.

ONLINE COLLABORATION MODELLING TOOL

- impact goals
  - make collaboration easier
  - make collaboration more successful
  - socialise and build familiarity with ways of collaborating across CCD's global and national networks
- product goals
  - allow Collaboration Managers and CCD members to:
    - understand all potential ways to collaborate
    - explore different collaboration scenarios
  - provide a way to measure the successfulness of collaborations

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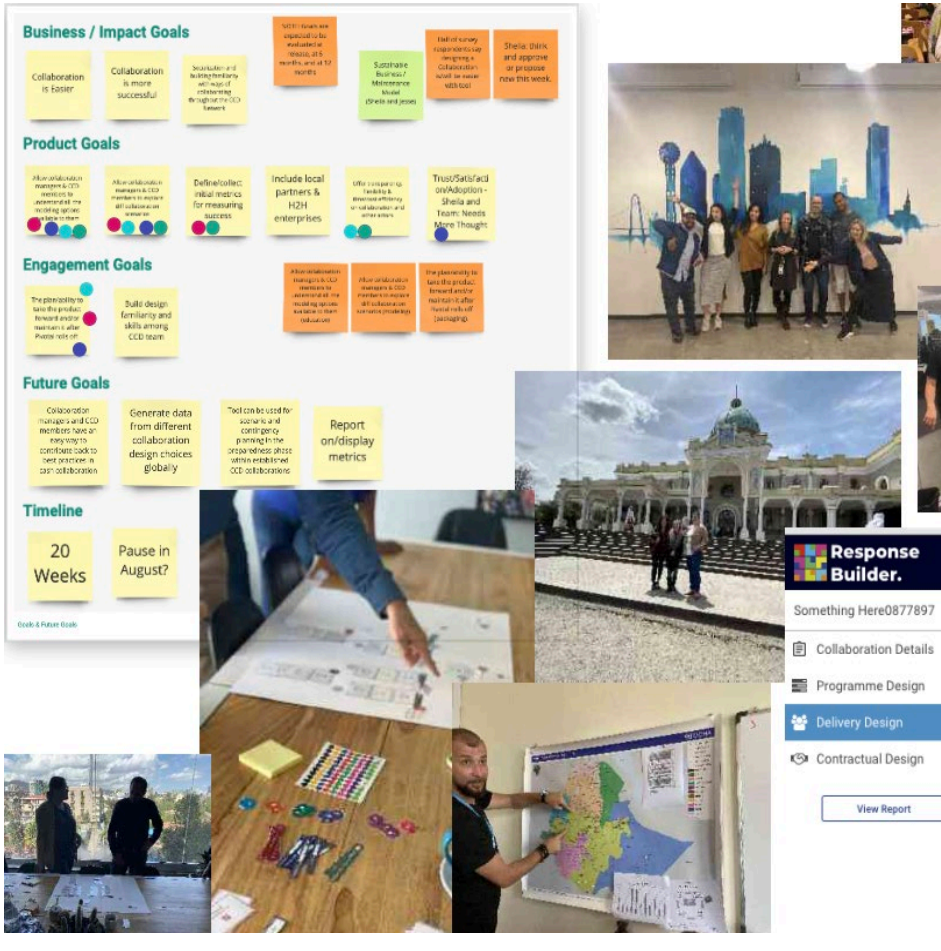
DEVELOPMENT PROCESS

- research into the problem space, literature review, etc.
- one-on-one interviews and product testing with 45 collaboration practitioners
- user group workshops
- field visits (Ethiopia and Colombia)
- prototype development and user acceptance testing
- demo of Response Builder beta tool to cash experts during Cash Week 2019 for feedback and suggestions



Mexico Hurricane Response

- Collaboration Details
- Programme Design
- Delivery Design
- Contractual Design
- Report

Delivery Design

Delivery design describes how the collaboration members will implement the programme, how the duties and geographies will be assigned, and which key systems and tools will be used including data management platforms, financial service providers (FSP) and complaint response mechanisms (CRM).

ACF | Save the Children | DCA | Mexican Red Cross | REACH

	Veracruz	Tabasco	Campeche	Yucatan
Collaboration Management	ACF	ACF	ACF	ACF
Registration & Data Protection	Save the Children CommCare	Save the Children CommCare	Save the Children CommCare	Save the Children CommCare
FSP Management	DCA + FSP	DCA + FSP	DCA + FSP	DCA + FSP
Delivery	Mexican Red Cross	Mexican Red Cross	Mexican Red Cross	Mexican Red Cross
Communication & Accountability	Mexican Red Cross Information Desk Roving Team Suggestion Box ACF Hotline	Mexican Red Cross Information Desk Roving Team Suggestion Box ACF Hotline	Mexican Red Cross Information Desk Roving Team Suggestion Box ACF Hotline	Mexican Red Cross Information Desk Roving Team Suggestion Box ACF Hotline

RESPONSE BUILDER 2.0

FUTURE ITERATIONS

- improvements to programme and contractual design functionality incorporated
- more depth to delivery design functionality built in
- additional guidance and prompts added
- decision log functionality and evaluation recording mechanisms for design choices integrated
- marketplace and implementation functionality built out

THANK YOU

collaborativecash.org

Q&A

Scan for answers
to our most FAQs.