



Collaborative Cash Delivery

HNPW 2020

6 FEBRUARY 2020

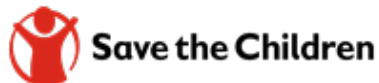
presented by Kathryn Taetzsch, CCD co-lead and Executive Committee member



FOUNDING MEMBERS



NORWEGIAN
REFUGEE COUNCIL





OUR PURPOSE

TRANSFORMATION

- find a better way to meet humanitarian needs
- improve efficiency and effectiveness of cash programming through collaboration
- deliver scale and preserve diversity in the humanitarian ecosystem
- influence the changing humanitarian landscape



OUR OBJECTIVES

COLLABORATION



Want to know more about collaborative cash? Scan for more details about CCD's approach .

- improve efficiency and effectiveness of cash programming to better serve affected populations through faster setting up of consortiums
- avoid duplication and make the most out of resources
- enable technical challenges to be addressed faster
- strengthen NGOs' voice on advocacy issues



GLOBAL CCD NETWORK

PROJECTS AND ACCOMPLISHMENTS

- global business model and governance workstream
- collaboration products and service (e.g. guidance, toolkits, and online modelling tool)
- implementation workstream
- global collaboration agreement
- replicable national network model
- data sharing guidance, agreement template, and working group
- social protection working group
- joint advocacy on key issues



COLLABORATION

PRODUCTS AND SERVICES

- national network “franchise” mode
 - collaboration toolkit
- “people” model
 - developing training curriculum
 - conducting training
 - building deployment roster
- “impact” model
 - MEAL framework
 - evaluations/case studies



COLLABORATION

PRODUCTS AND SERVICES

- data interoperability
 - finalising and piloting data sharing agreement
 - providing ongoing technical assistance
 - researching and developing data trust
- shared principles and protocols
 - making systems more conducive to collaboration
 - reducing management costs (by centralising capabilities)
- digital products
 - online collaboration modelling tool
 - marketplace mapping
 - collaboration analytics



Response Builder.

ONLINE COLLABORATION
MODELLING TOOL

- impact goals
 - make collaboration easier
 - make collaboration more successful
 - socialise and build familiarity with ways of collaborating across CCD's global and national networks
- product goals
 - allow Collaboration Managers and CCD members to:
 - understand all potential ways to collaborate
 - explore different collaboration scenarios
 - provide a way to measure the successfulness of collaborations



- research into the problem space, literature review, etc.
- one-on-one interviews and product testing with 45 collaboration practitioners
- user group workshops
- field visits (Ethiopia and Colombia)
- prototype development and user acceptance testing
- demo of Response Builder beta tool to cash experts during Cash Week 2019 for feedback and suggestions

DEVELOPMENT PROCESS

Business / Impact Goals

- Collaboration is easier
- Collaboration is more successful
- Discussion and brainstorming with most of stakeholders throughout the CCD process
- With 10 weeks, expected to be realistic metrics at 6 months and at 12 months
- Sustainable Business? Memorize (think and just)
- Initial survey requirements cap - emergence - Collaboration social network - Web tool
- Share, think and approve or propose new this week.

Product Goals

- Align stakeholders responses to be consistent to be demonstrated the meeting space - design content
- Align stakeholders members to ensure all collaboration members
- Define/collect initial metrics for measuring success
- Include local partners & HQ1 enterprises
- Offer a complete weeks & ensure efficiency or collaboration and other users
- Trust/Satisfaction/Adoption - Share and Team: Needs More Thought

Engagement Goals

- The possibility to use the product - Research and/or members after - Please note off
- Build design familiarity and skills among CCD team
- Align stakeholders responses to be consistent to be demonstrated the meeting space - design content
- Align stakeholders members to ensure all collaboration members
- The possibility to use the product - Research and/or members after - Please note off

Future Goals

- Collaboration managers and CCD members have an opportunity to contribute back to next online or face-to-face collaboration
- Generate data from different collaboration design choices globally
- Tool can be used for social and connectivity planning for other online/offline sites with enhanced CCD collaboration
- Report on/display metrics

Timeline

- 20 Weeks
- Pause in August?

Check & Future Goals

Response Builder

Something Here 0877897

- Collaboration Details
- Programme Design
- Delivery Design
- Contractual Design

[View Report](#)

Mexico Hurricane Response

Collaboration Details

Programme Design

Delivery Design

Contractual Design

Report

Delivery Design

Delivery design describes how the collaboration members will implement the programme, how the duties and geographies will be assigned, and which key systems and tools will be used including data management platforms, financial service providers (FSP) and complaint response mechanisms (CRM).

| | | | | | |
|--|---|---|---|---|-------|
| | ACF | Save the Children | DCA | Mexican Red Cross | REACH |
| | Veracruz | Tabasco | Campeche | Yucatan | |
| Collaboration Management | ACF | ACF | ACF | ACF | |
| Registration & Data Protection | Save the Children CommCare | Save the Children CommCare | Save the Children CommCare | Save the Children CommCare | |
| FSP Management | DCA + FSP | DCA + FSP | DCA + FSP | DCA + FSP | |
| Delivery | Mexican Red Cross | Mexican Red Cross | Mexican Red Cross | Mexican Red Cross | |
| Communication & Accountability | Mexican Red Cross Information Desk Roving Team Suggestion Box | Mexican Red Cross Information Desk Roving Team Suggestion Box | Mexican Red Cross Information Desk Roving Team Suggestion Box | Mexican Red Cross Information Desk Roving Team Suggestion Box | |
| | ACF Hotline | ACF Hotline | ACF Hotline | ACF Hotline | |



- improvements to programme and contractual design functionality incorporated
- more depth to delivery design functionality built in
- additional guidance and prompts added
- decision log functionality and evaluation recording mechanisms for design choices integrated
- marketplace and implementation functionality built out

RESPONSE BUILDER 2.0

FUTURE ITERATIONS



THANK YOU



collaborativecash.org



Q&A



Scan for answers
to our most FAQs.